

Capabilities Statement

Delivering compliance programs that benefit the bottom line – every time

From ISO, to AS, from TS to OHS, if you need to get compliant, ICS can help. With industry expertise, and a passion for making good businesses great, ICS's national team of compliance consultants can help identify what you need, and establish a lean, flexible, low document compliance plan that is easy to maintain and wholly integrated into your business' systems.

Motivated to make getting – and staying compliant – efficient, cost effective and easy, ICS was founded in 2007 to provide advice and support, all the way through to integrated end-to-end compliance solutions to the engineering, I.T., healthcare and medical, manufacturing, trades, essential services, construction and related industries.

Comprehensive Service Suite

With a comprehensive suite of solutions, ICS can deliver a compliance program to meet every business need. From business management system development, to auditing and a range of innovative time and cost-saving tools, our experienced consultants can tailor a program to drive your growth goals.

Who we work best with

Mature businesses (9+ years) who need tailored, industry-specific expertise to develop, improve, maintain or add to their Business Management Systems.

Young businesses (5+ years) who are looking for a cost-effective, cloud-based platform for integrating all their compliance requirements into one cohesive solution.

ICS Services

- ✓ Business management system development, streamlining and integration
- ✓ Gap and Compliance Audit & certification assistance
- ✓ ISO management system maintenance including; internal audits, supplier audits
- ✓ Cloud-based compliance software solutions
- ✓ Exclusive industry specific compliance packages
- ✓ Legislation & Safety Data Sheet register development and updates
- ✓ Road authority compliance & auditing
- ✓ Contractor Prequalification (e.g. Avetta / CM3 / Browz / Rapid support service)
- ✓ Urgent ISO compliance
- ✓ Tender assistance

What makes ICS different

Integrity and values

We put integrity and customer outcomes before sales. If we're not the right fit for your needs, we'll endeavour to find someone who is.

Small to medium sized business champions

We only work with SMEs. Our consultants partner closely with our small to medium sized clients to help them succeed.

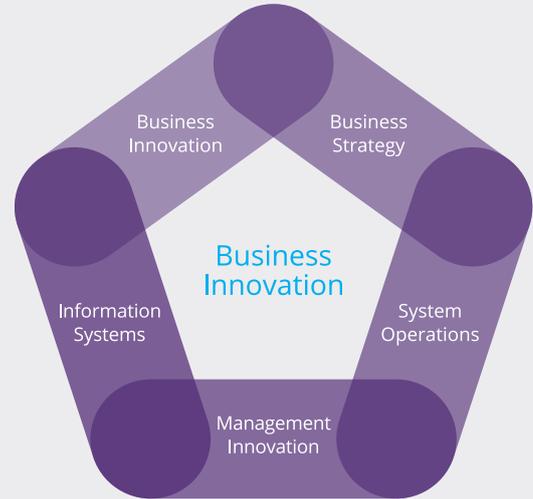
We guarantee our work

We stand by the quality of our work and offer a 100% money-back guarantee.



Innovation

We're tech-savvy and committed to meeting our clients' compliance needs with innovative solutions.



We don't create template systems

Whilst we're specialists at streamlining and integrating historically cluttered, siloed template systems, our expertise is developing high quality, bespoke solutions to meet client needs and budget.

Leaders in compliance software

With insight into the leading compliance software solutions in both Australia and New Zealand, ICS is driving compliance into the future with cloud-based solutions for every industry

Industry-specific cloud-based solutions

And with a number of exclusive industry specific compliance package solutions, delivered in the cloud, ICS is leading the way for a more automated, integrated compliance future



Our people

ICS Consultants are

- ✓ Carefully screened through our rigorous recruitment process.
- ✓ Ethical, with the integrity required to work in commercially sensitive environments.

AND

- ✓ Highly qualified, Exemplar Global/IRCA lead auditors.

OR

- ✓ Industry subject matter experts and ISO specialists with many years of experience in establishing management systems.

Experts in your industry

We engage industry-expert consultants with more than 10 years' experience in a particular industry, who understand what best practice looks like. This is how we add value. We match your consultants carefully based on your specific subject-matter needs.

We value great people skills

We specialise in making compliance common-sense for our clients. Our consultants and staff are great communicators, supported by efficient systems.

We operate Australia-wide, including remote areas

We have consultants in every Australian State, including most remote areas. We also specialise in remote consulting for difficult-to-reach locations.

We are always reliable and available

With a large network of consultants and permanent support staff, there is always someone to respond quickly to your enquiry.

Standards we work with

| | |
|----------------------------|--|
| Health & Safety | <p>AS/NZS 4801 OHS/ OHSAS 18001/ ISO 45001</p> <p>Legislative registers & updates</p> <p>Compliance to state-specific OHS requirements e.g. OHS Acts & Regulations</p> <p>Federal Safety Commission (FSC)</p> |
| Quality | <p>ISO 9001 Quality (General)</p> <p>IATF 16949 (Automotive)</p> <p>AS 9100 (Aerospace)</p> <p>ISO 13485 (Medical Devices)</p> <p>ISO 17025 NATA (Laboratories)</p> <p>ISO 55001 (Asset Management)</p> <p>NHSQS Standard (Medical)</p> |
| Environment | <p>ISO 14001 Environment</p> <p>Legislative and MSDS registers & updates</p> <p>AS/NZS 5377 E-Waste management</p> <p>Ecolabelling including GECA certification</p> |
| Food Safety | <p>ISO22000</p> <p>HACCP</p> <p>BRC/SQF/WQA/Spotless/Coles/Organic/Kosher/Halal</p> <p>Council compliance</p> |
| Other | <p>ISO 27001 Info Security</p> <p>ISO 26000 Social Responsibility/ Corporate Social Responsibility (CSR)/ SMETA and SA800 audits</p> <p>Road Authority Prequalification</p> <p>Construction Supplier Register</p> <p>Contractor online prequalification systems including; Avetta (formerly PICS), CM3, Browz & Rapidconnect</p> |



Our alliance partners

With a huge network of consultants and other alliance partners throughout Australia and NZ, we excel at developing and maintaining partnerships of mutual benefit.

Driven by strong business ethics, and backed by an office-based support team, we pride ourselves on being professional, responsive and reliable to work with.

Working for ICS

Do you get a sense of satisfaction from helping companies to grow and develop?

Are you passionate about ISO auditing, ISO management system development, Business Process Improvement or a complementary field?

Are you a qualified/experienced ISO auditor or management systems consultant?

We're always on the lookout for great industry expert consultants who love to work independently for a leading consulting agency!

An ethical employer, we pay fairly, provide a supportive environment and eliminate the peaks and troughs of work through a comprehensive sales and marketing model that delivers results for our consultants.

And with a loyal tribe of long-term contractors, our team enjoy work variety, practice innovation and the benefits of flexible work arrangements.

Interested in learning more?

Get in touch on hr@icsconsulting.com.au



What is compliance?

A general term used to describe the programs and activities designed to prevent and detect breaches of any laws, regulations, standards or codes; compliance has become essential to tendering for contracts, providing organisational transparency, and ensuring workplace safety and profit.

Experts you can trust

With backgrounds in education, law, business, management, manufacturing, trades, mining, construction, engineering, technology and science, ICS consultants are matched with businesses looking to grow through the development of sound business systems rooted in ISO compliance.

Exemplar Global (RABQSA) registered, qualified auditors or equivalent, who understand Australian SME's and the legislative frameworks in which they operate, our consultants work quickly, autonomously and effectively to add value, not just cost to your bottom line.

Integrated by name – and by nature

Unlike generic template solutions which typically create an onerous compliance burden on your team, our compliance solutions are designed specifically for your business and industry to integrate with your existing systems. This minimises additional activity for your team and eliminates the frantic rush at audit time to “prepare for the auditor”.

Built on the best of what your business is already doing, our solutions (including cloud-based options) are user-friendly, easily maintained and editable as your needs change. So, whether you've already got a compliance system in place, or if you're starting from scratch, we work to deliver you a lean, efficient system which helps you run your business more effectively and grows with you

ICS compliance:

- ✓ Allows you to tender for contracts that require evidence of compliance
- ✓ Provides greater visibility about what's going on in your business
- ✓ Details the standards and procedures your staff must follow
- ✓ Makes it easier to train and on-board new staff
- ✓ Makes it easier to comply with relevant legislative requirements
- ✓ Drives safe, healthy workplace practices
- ✓ Reduces the prospect of fines and criminal charges

Bespoke advice & tailored management systems



Standardise and streamline your processes

ICS's lean, flexible, low documentation management systems allow you to standardise your processes and provide all your customers with the same high quality of service because employees are clear on exactly what they need to be doing.



Reduce your risk

An ICS management system gives you the ability to identify your business, OHS and environmental risks and develop strategies to eliminate them – preventing issues and clearing the path for growth.



Improve business opportunities

Demonstrating a clear understanding of your compliance obligations means less perceived risk for your customers and makes your business more attractive to work with.



Meet your legal requirements

ICS's tailored compliance solutions make reporting and maintaining your legislative obligations simple.

Need to know more?

Contact ICS today for an obligation free chat about your compliance program needs.

Integrated Compliance Solutions

Phone: 1300 132 745

Email: support@icsconsulting.com.au

Website: www.icsconsulting.com.au

Melbourne

Level 9, 440 Collins Street Melbourne VIC 3000
(03) 8677 0838

Sydney

Level 25, 88 Phillip Street Sydney NSW 2000
(02) 8078 6956

Brisbane

Level 54, 111 Eagle Street Brisbane QLD 4000
(07) 3041 4138

Adelaide, Perth, Darwin, Hobart

1300 132 745